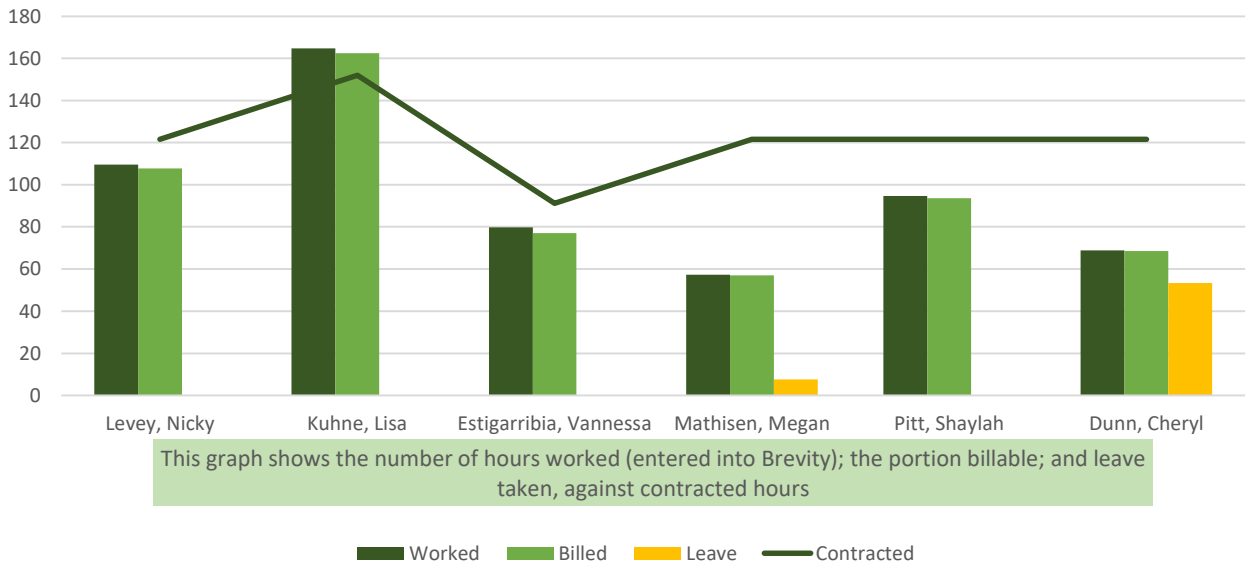
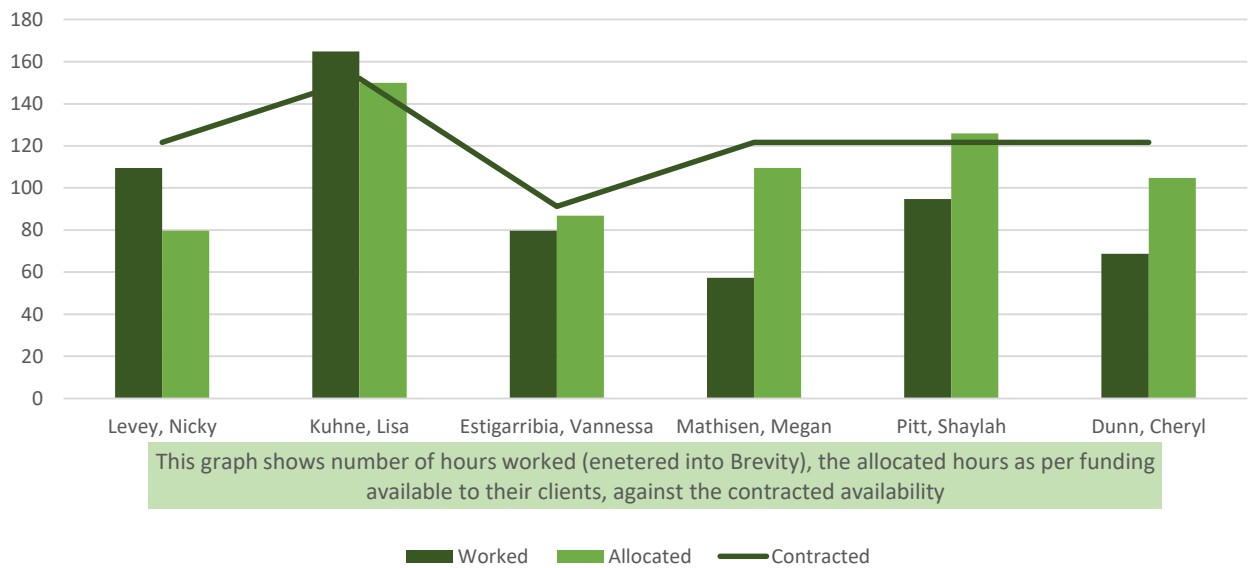


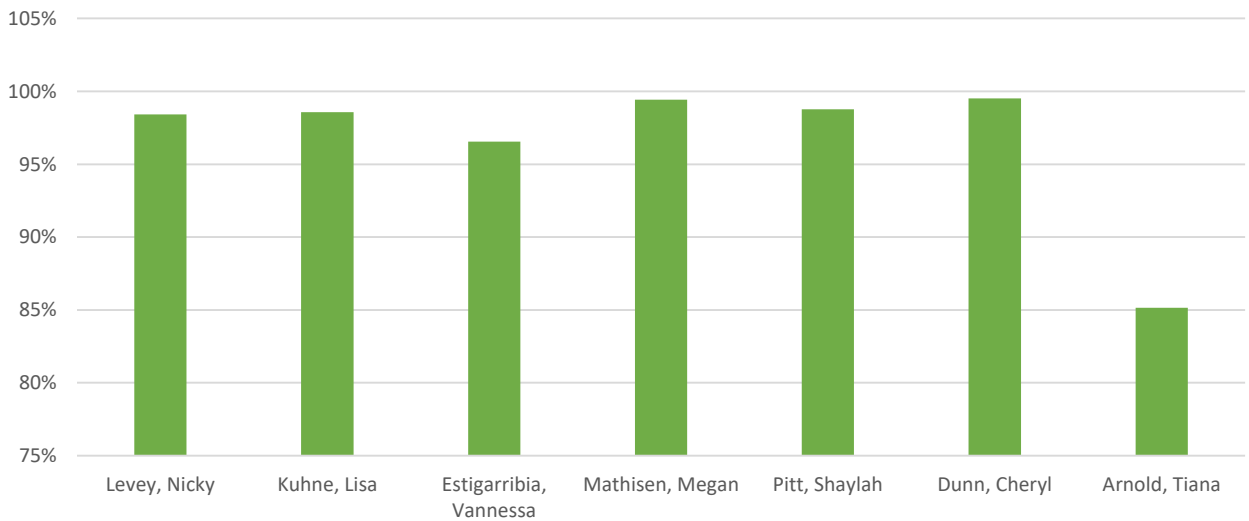
Support Coordination, Total Hours  
May 2024



Support Coordination, Hours Available, Allocated and Worked  
May 2024

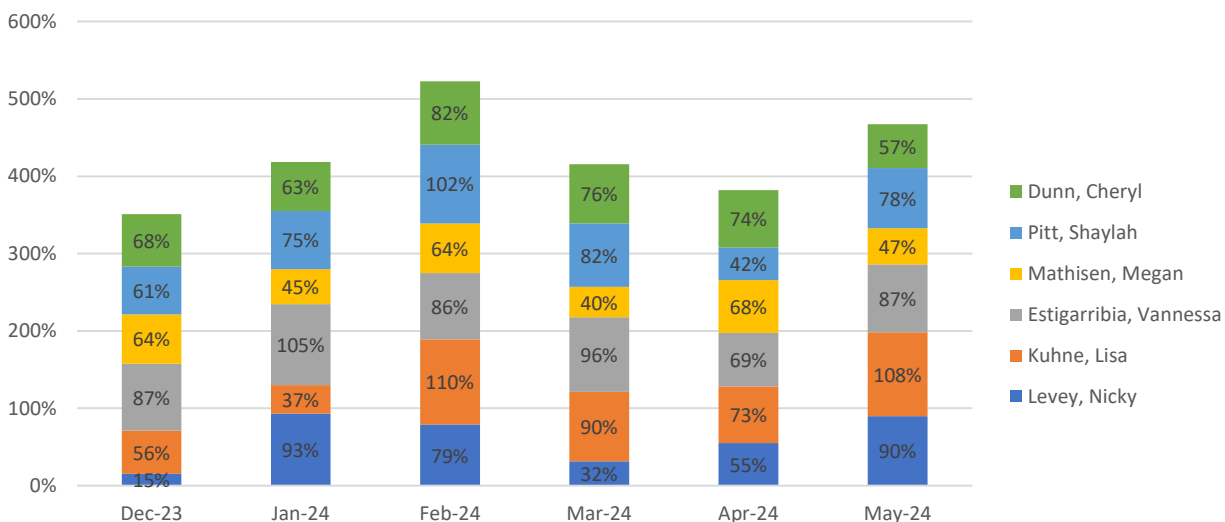


Support Coordination, Percentage Billed/Worked  
May 2024 (NEW)

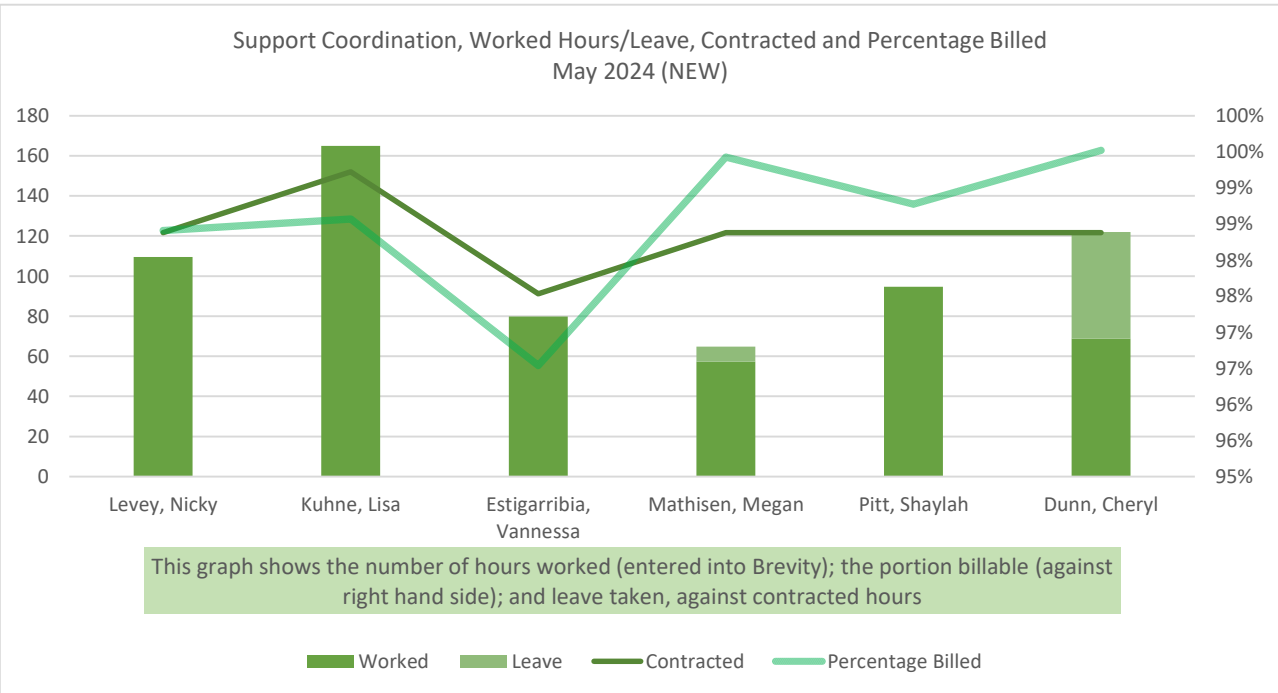
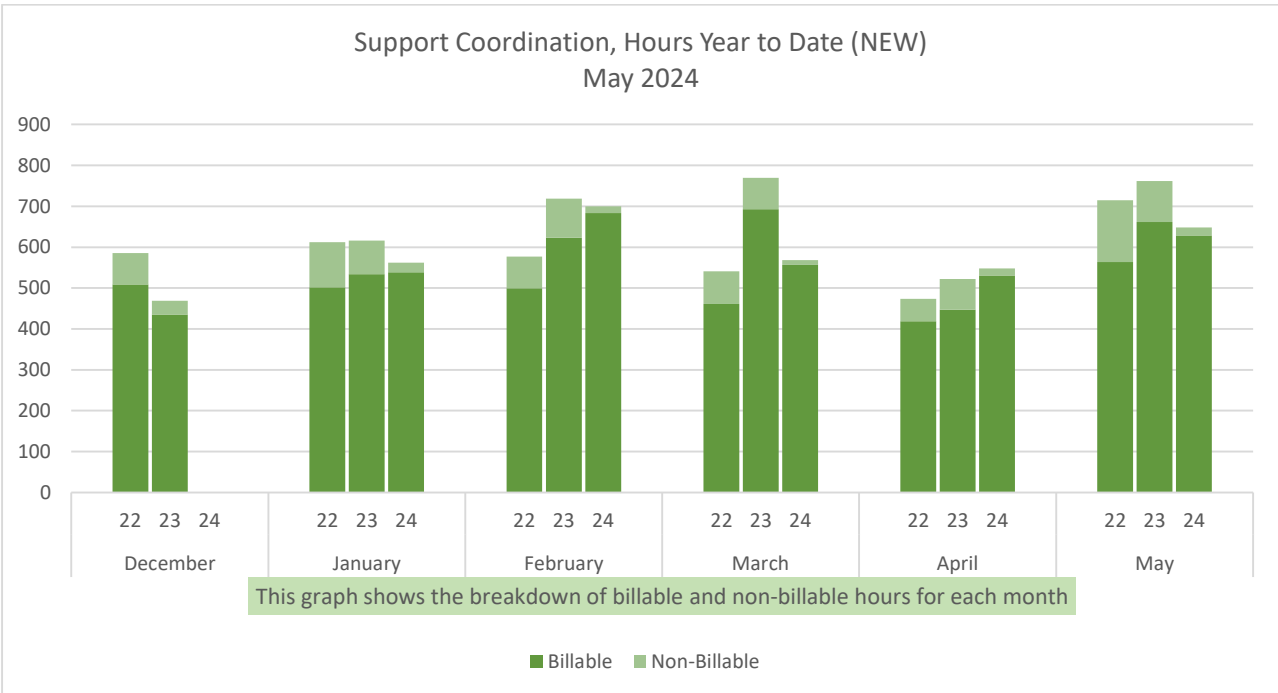


This graph shows the percentage of worked hours (entered into Brevity) which are bilable

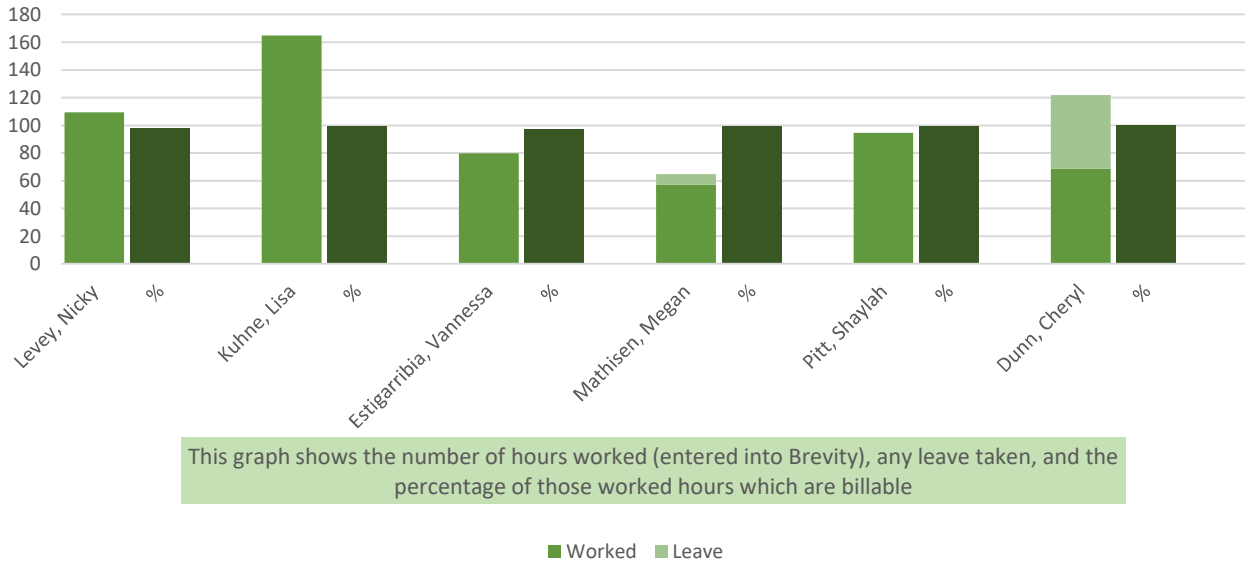
Support Coordination, Total Hours % of Availability  
May 2024



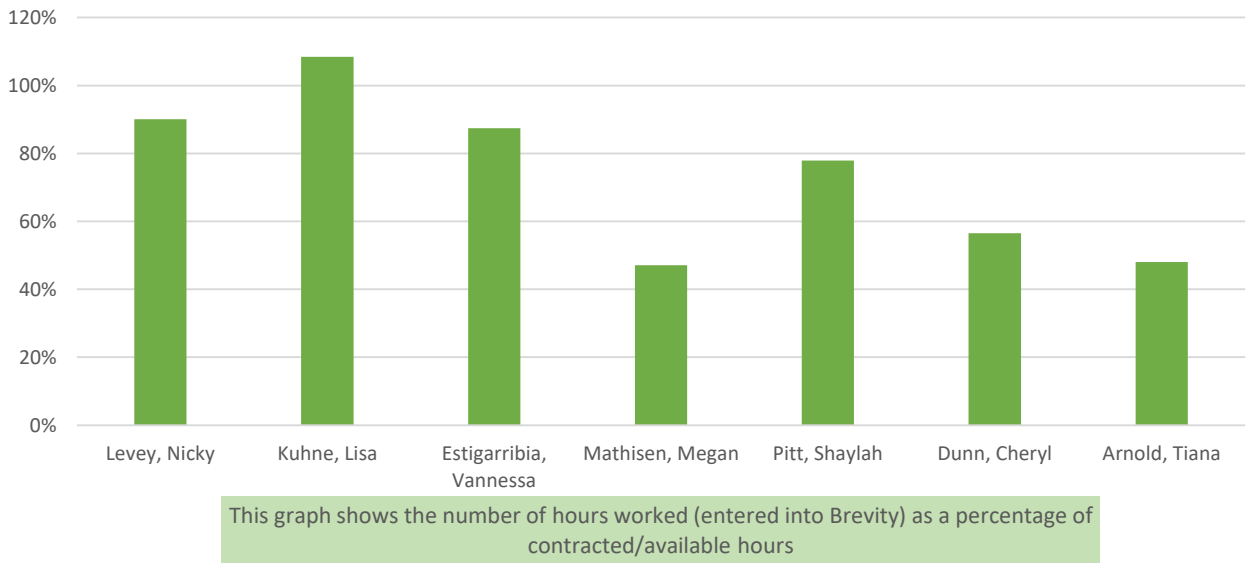
This graph shows the hours worked as a percentage of availability/contracted hours

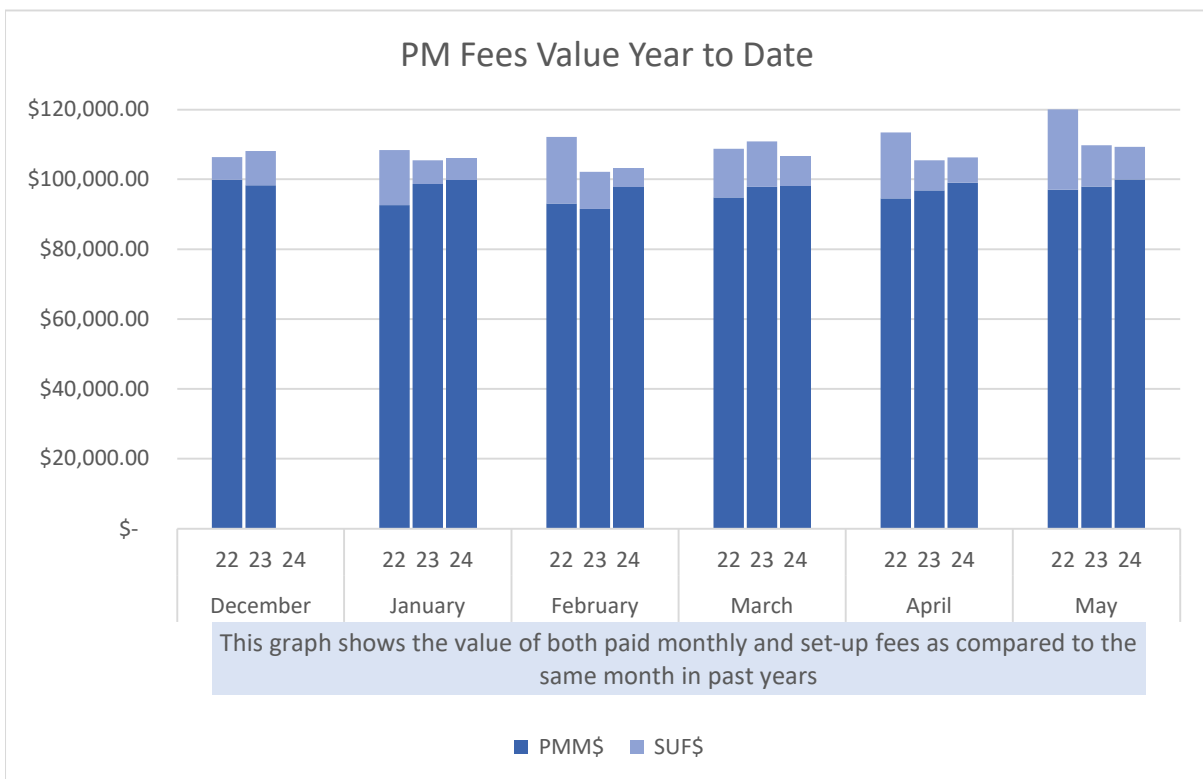
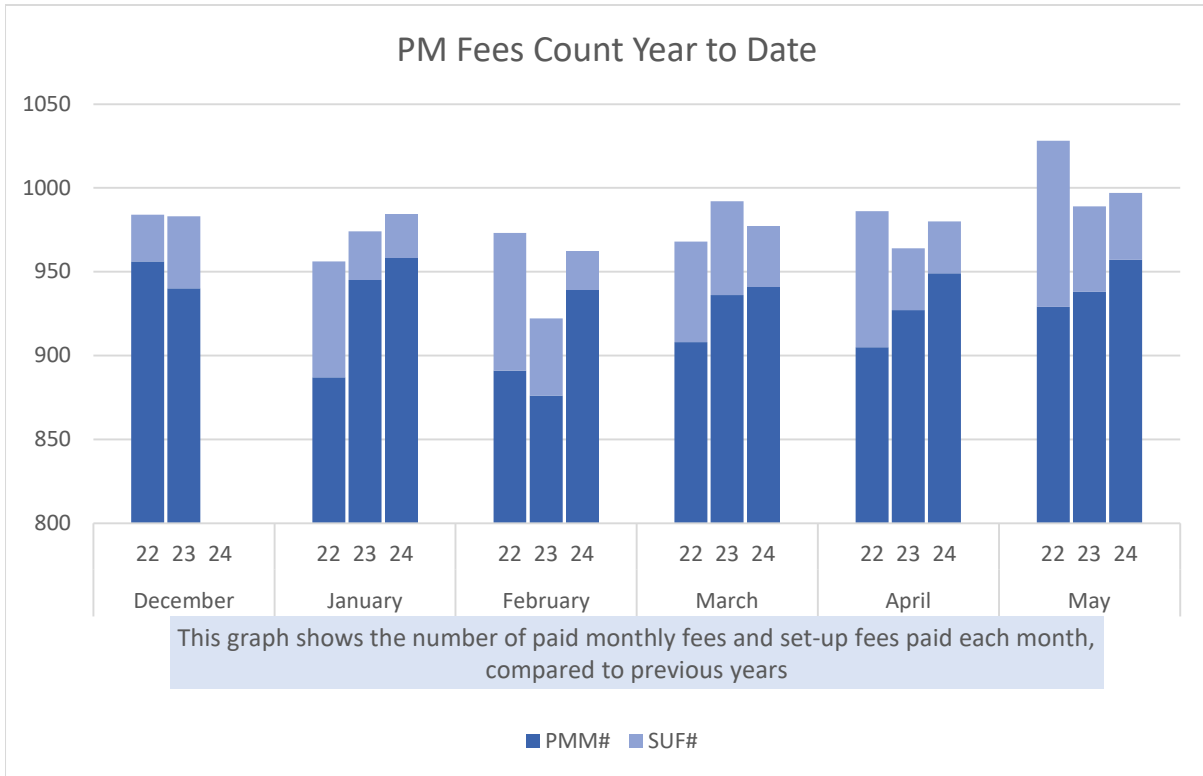


Support Coordination, Worked Hours/Leave, and Percentage Billable  
May 2024 (NEW)

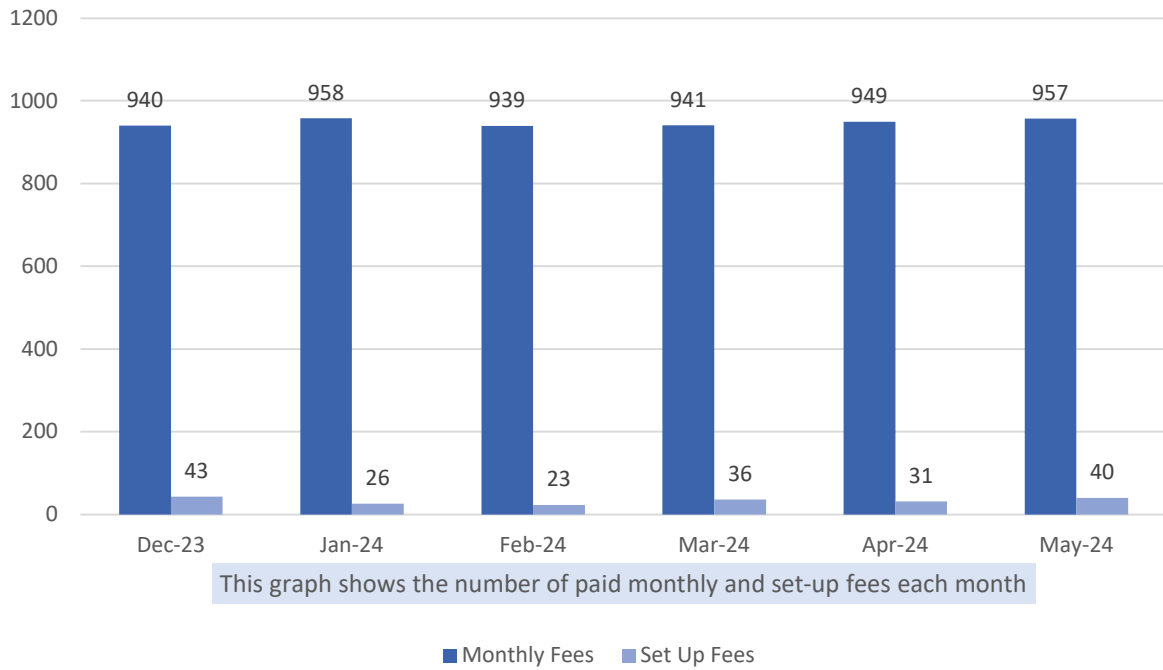


Support Coordination, Percentage Worked/Contracted  
May 2024 (NEW)

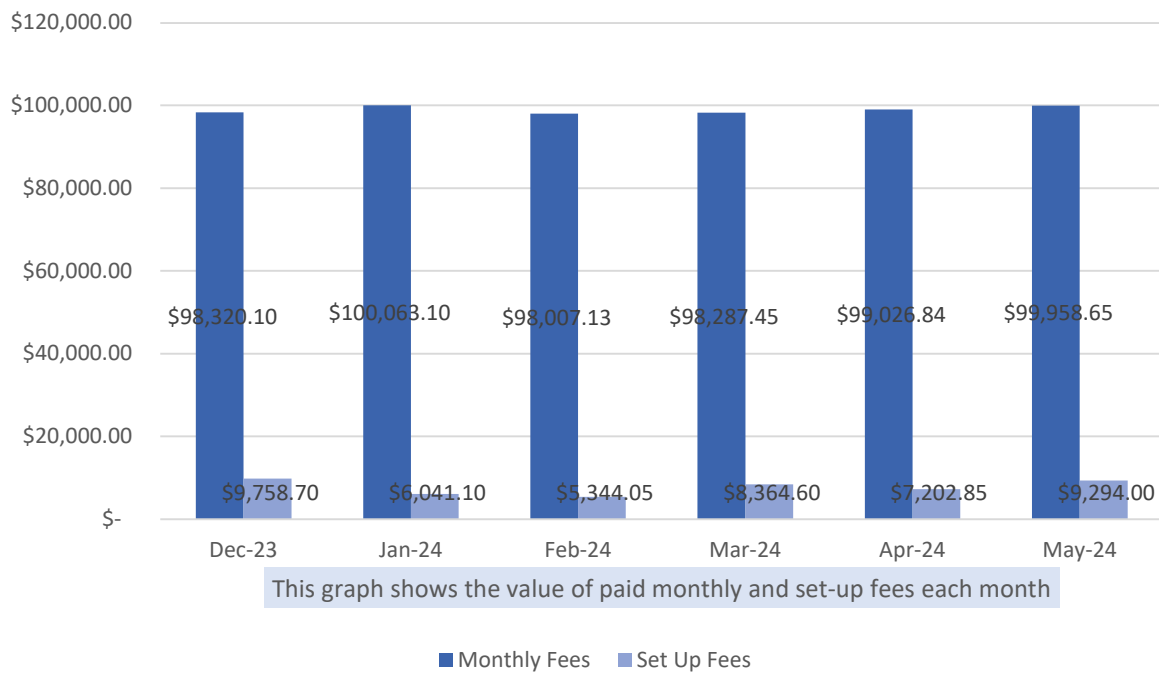




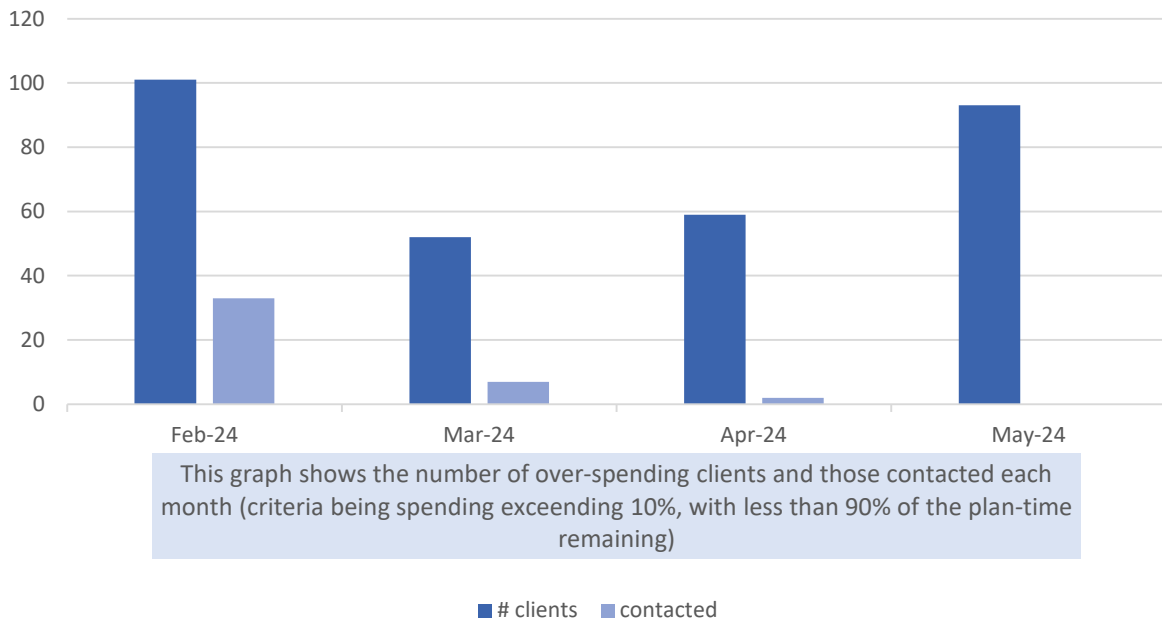
### PM Monthly & Set-Up Fee Counts



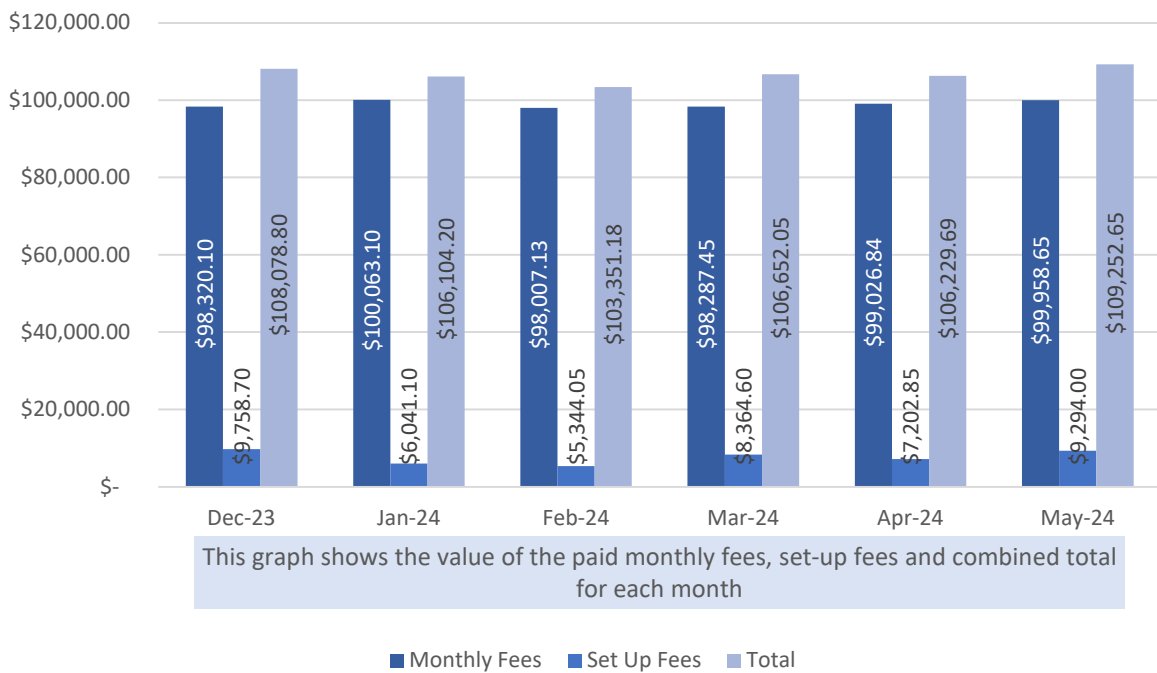
### PM Monthly & Set-Up Fee Values



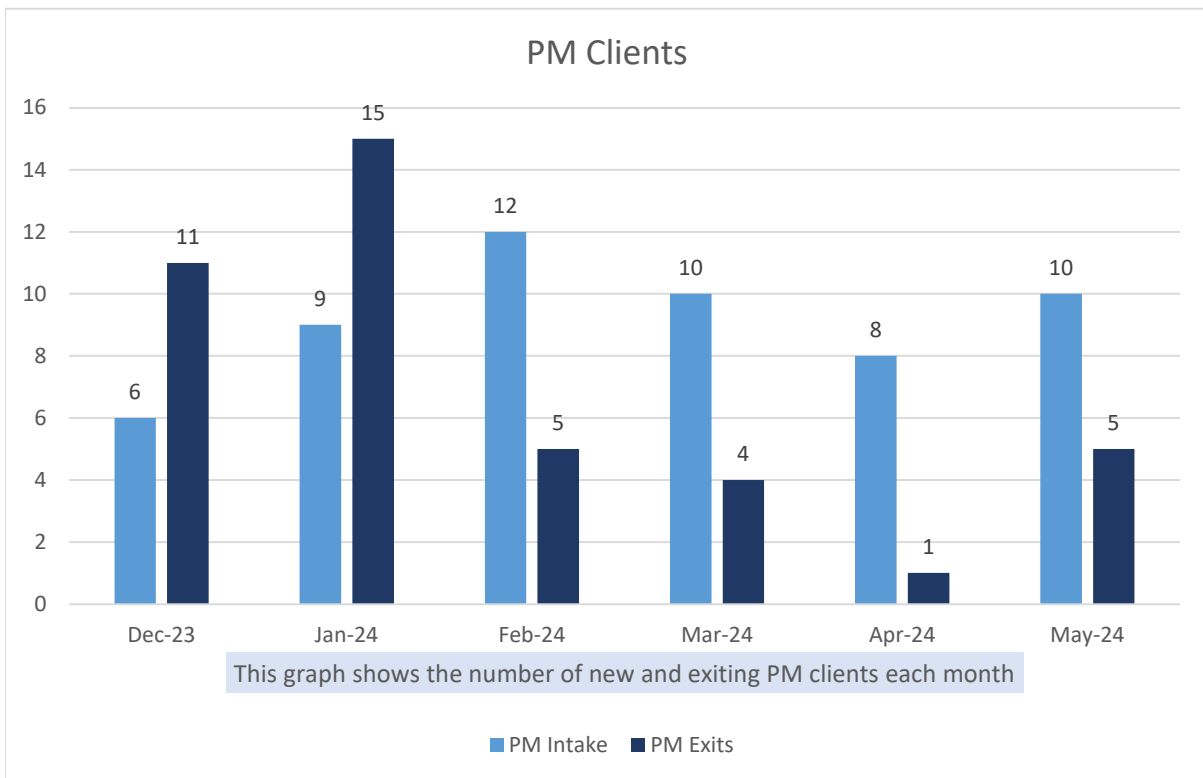
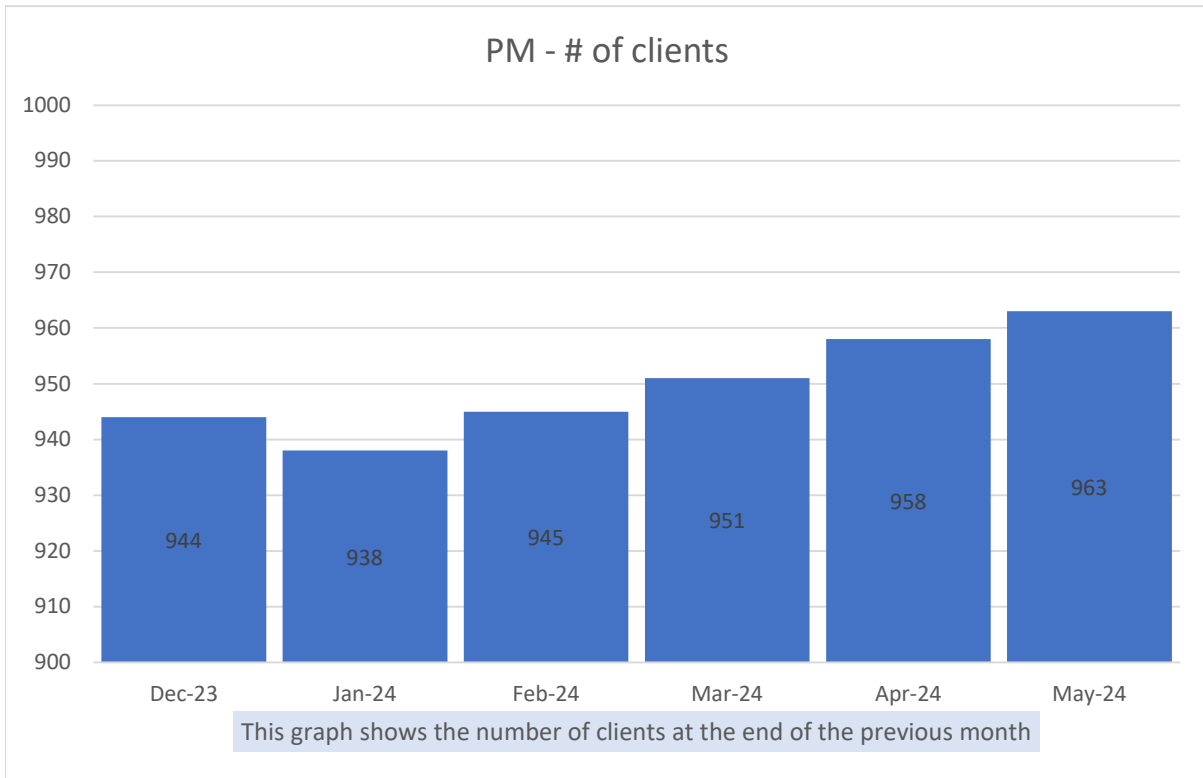
### PM Overspenders Contacted May 24



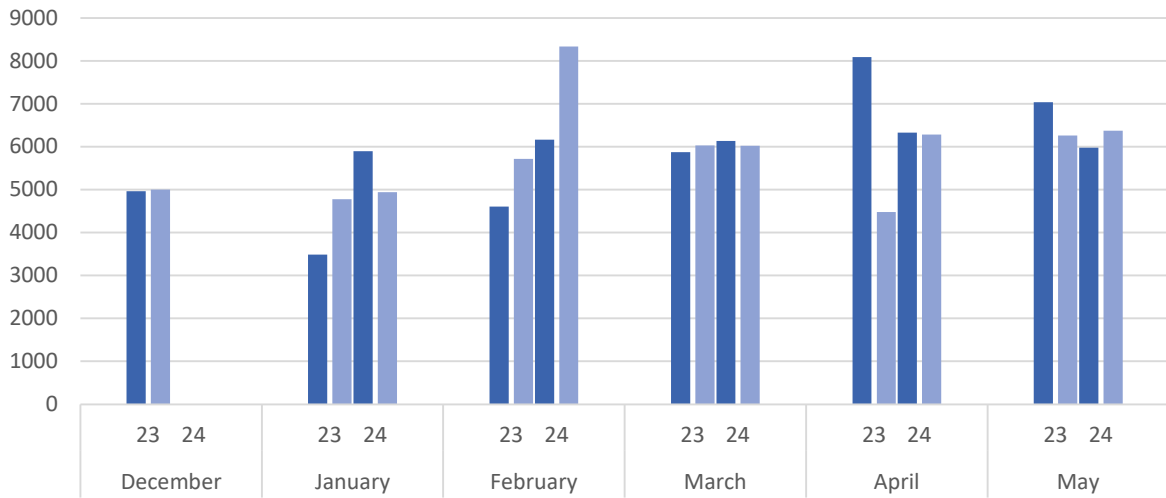
### PM Monthly & Set-Up Fee Values







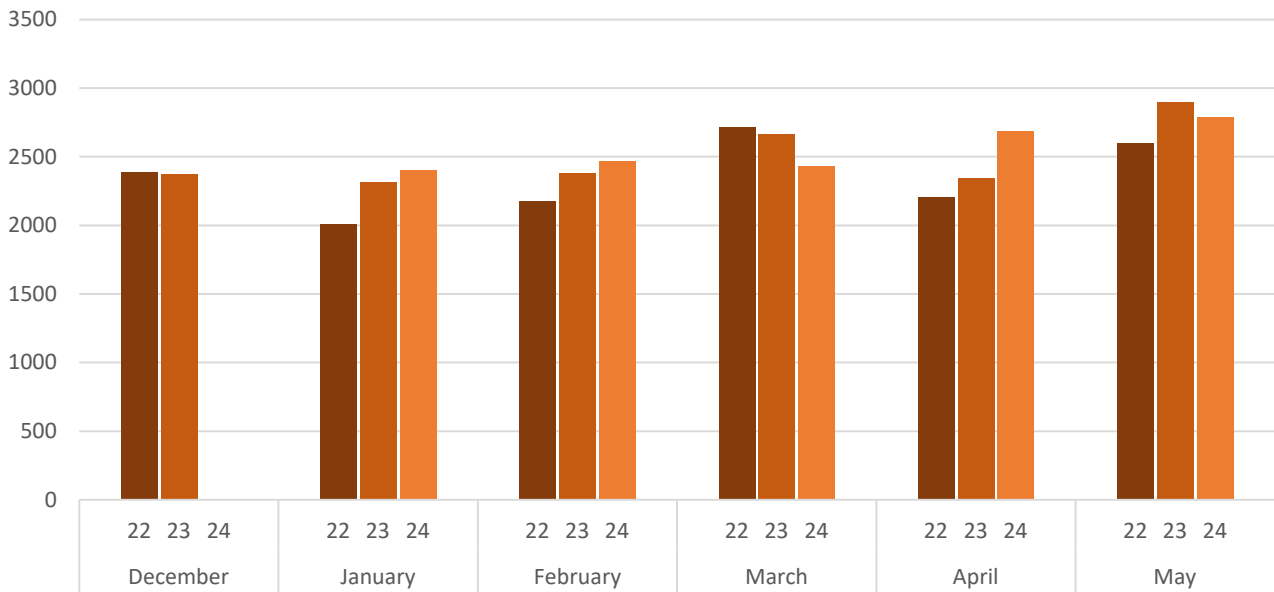
### Plan Management - Invoices and Emails, Year to Date May 2024



This graph shows the number of invoices processed, and emails received by plan management and invoice enquiries each month

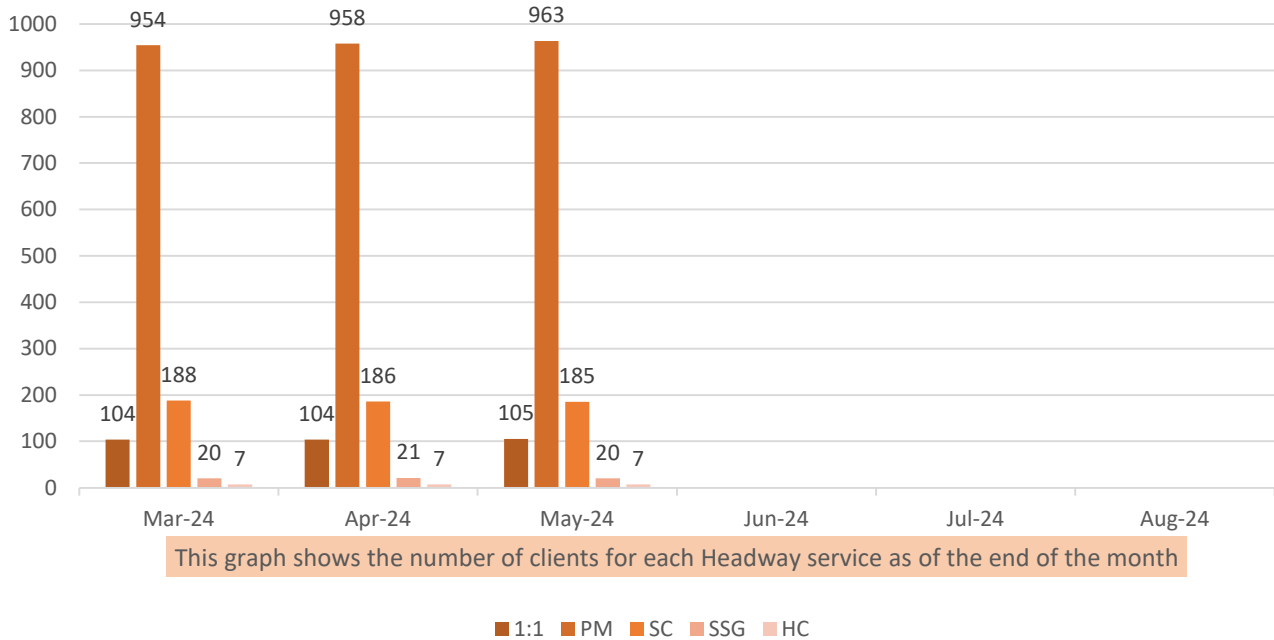
■ Invoices processed   
 ■ Emails received

1:1 Hours Year to Date  
May 2024



This graph shows the number of 1:1 (Social & Self-Care) hours completed

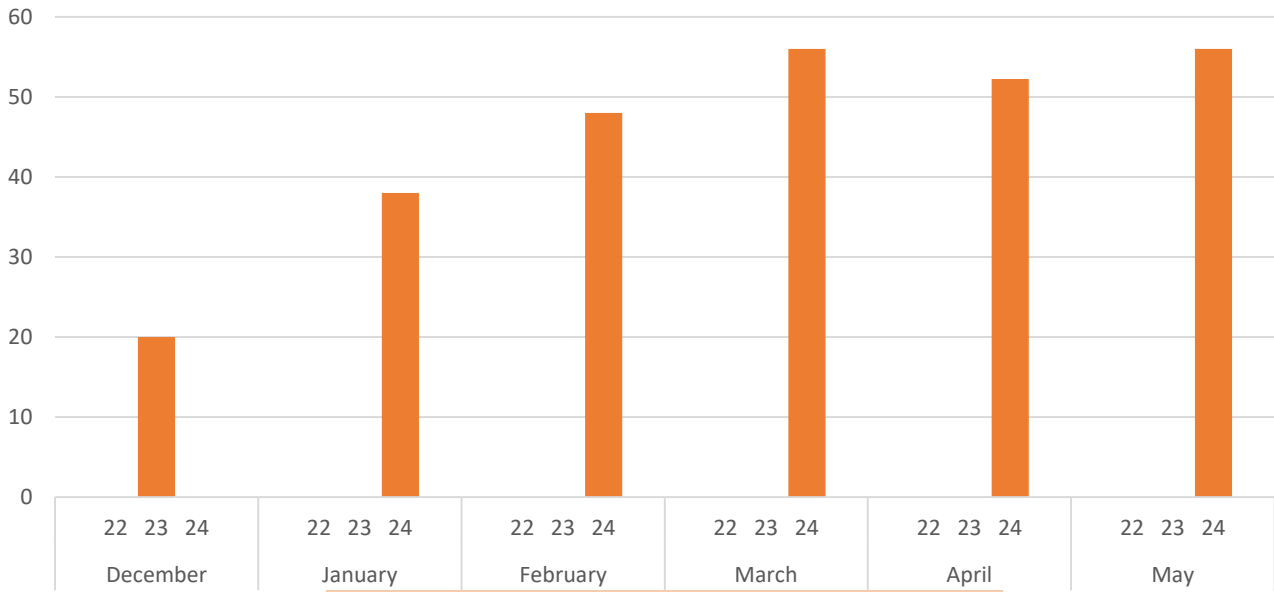
Clients & Services Count  
May 2024



This graph shows the number of clients for each Headway service as of the end of the month

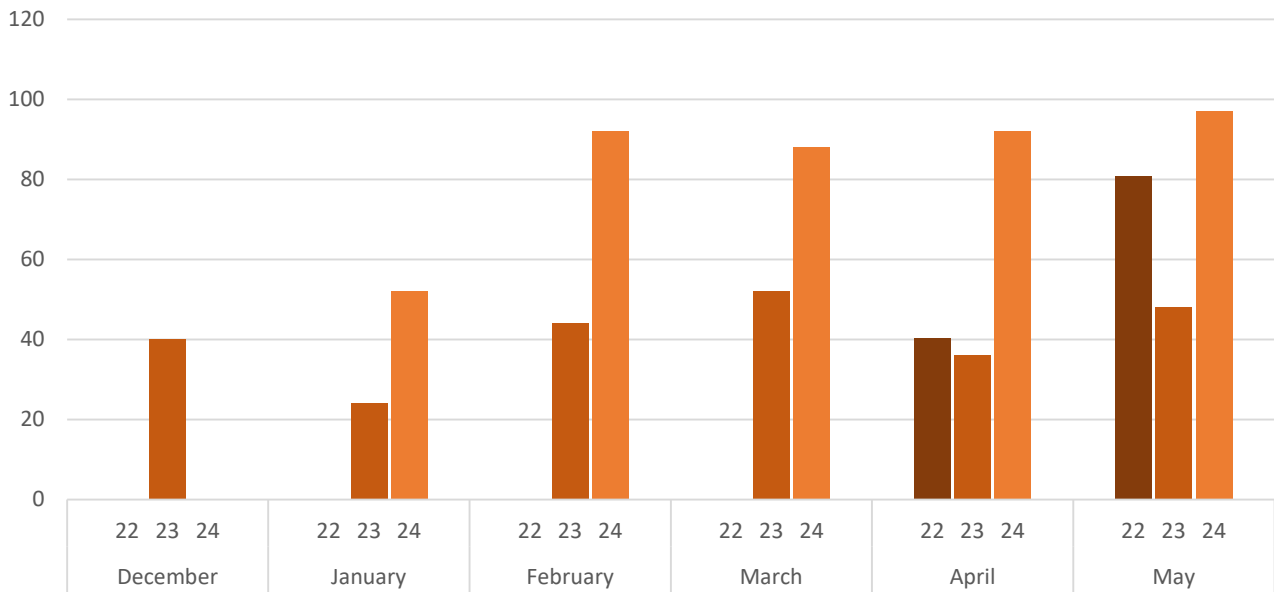
■ 1:1 ■ PM ■ SC ■ SSG ■ HC

Home Care Hours Year to Date  
May 2024



This graph shows the number of home care hours completed

SSG Hours Year to Date  
May 2024



This graph shows the number of SSG hours completed